Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status							
Full name ¹	CARE ASSURANCE LIMITED						
CQC provider ID	1-14450769898	1-14450769898					
Legal status ¹	Individual		Partnership		Organisation	\square	

2. Provider's address, including for service of notices and other documents				
Business address ²	82 The Ridgeway			
Town/city	Enfield			
County	Middlesex			
Post code	EN2 8JQ			
Business telephone	03 9119 991			
Electronic mail (email) ³	info@careassurance.co.uk			

By submitting this statement of purpose, you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email, please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email

- ¹ Where the provider is a partnership, please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below
- ² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership

Names:	Mr Tom Casey	
	Mr Ibrahim Ibrahim.	

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Supported Living registered for Personal Care

Care Assurance Limited is a supported living provider registered to deliver 'personal care' services to adults at three registered services with a total of 25 operational beds available across three services:

Service	Beds Available
The Ridgeway	12 beds
Lavender Cottage	7 beds
Cherry House	6 beds

Each of the three services has a dedicated staffing team in place to provide overarching support to the individuals in each service.

Care Assurance Limited are equipped to support adults aged 18+ with the following needs:

- Mental Health
- Learning Difficulties and Autistic Disorder
- Physical Disabilities
- Sensory Impairments

Our vision is to be able to promote good health, wellbeing and independence to our Service Users by providing a safe, secure, and supported environment and deliver person centred care and support in a way that will meet the needs each individual we support, taking a holistic view to our service delivery in order to respect their rights, dignity, and individuality and to maximise their quality of life.

At Care Assurance Limited our aims and purpose is to provide a safe, supportive, and enabling environment alongside high quality accommodation and care for adults over the age of 18 who live with a range of conditions and/or comorbidities.

Mission Statement:

"To uphold the principles of dignity, respect, and empowerment in every aspect of our service delivery. We are committed to enabling our service users to lead fulfilling lives and realise their unique potential, fostering an environment where they are treated with the same care, consideration, and compassion that we would expect for ourselves." At Care Assurance Limited our mission is deeply rooted in the fundamental principle of 'treating others as one would like to be treated.' We believe that every adult aged 18+ under our care possesses unique rights, wishes, and aspirations that deserve the utmost respect and attention.

Our commitment is to ensure that the rights of our service users remain paramount in everything we do. We are dedicated to shaping our service delivery based on the individual preferences, needs, and choices of those we support.

We firmly believe that everyone has the right to receive bespoke care and support to enable their individual needs, choices, and preferences. Our service is underpinned by the expertise and dedication of our highly skilled staff team, who strive to provide the support and care that every individual deserves.

OBJECTIVES

- Ensure compliance with relevant legislation, regulations, and guidelines to maintain and enhance service quality through regular quality assessments and the prompt implementation of improvements.
- Develop and maintain person-centered care plans, in coproduction with the individuals and their chosen care circles.
- Adopt a multidisciplinary approach to deliver individualised care needs.
- Uphold service users' rights to independence, privacy, confidentiality, dignity, and fulfilment.
- Engage, enable, promote and collaborate through support and positive risk management with each individual, understanding that risk is inherent in daily life, to make respective choices about their life goals.
- Encourage community engagement, maintain social networks, and respect diverse values and identities.
- Offer flexible and diverse activity programs, seeking input from service users.
- Foster open communication and feedback from service users, families, friends, and visitors.
- Promote awareness of the importance of our Complaints and Safeguarding procedures.
- Facilitate effective transitions between services.
- Empower individuals to attain independence in daily activities.
- Collaborate with individuals' support networks and professionals to achieve optimal outcomes.
- Provide a nurturing, accepting, secure, and welcoming environment.
- Implement the objectives outlined in the individual Placement and Care Plan.
- Safeguard and nurture the physical, mental, and emotional welfare of individuals

within our services.

- Offer a flexible service balancing individual needs and communal responsibilities.
- Ensure access to suitable education, work opportunities, and access to appropriate health services.
- Facilitate a range of social and leisure interests and support daily living skill development.
- Promote contact with family and others as per the care plan.
- Encourage participation in planning and decision-making, considering the wishes and feelings of each individual.
- Address individual needs related to age, gender, race, sexuality, and disability, including cultural and religious considerations.
- Stay informed about developments in challenging behaviour, autism, and relevant care needs.
- Comply with legislation and policies of placing authorities.

ASSESSMENT

Applications are submitted to and reviewed by the Registered Manager. Each application will be carefully considered, and individuals who were not offered a placement will receive feedback on the decision along with the option to appeal the outcome.

Each assessment will review the following areas:

- 1. The assessment will encompass the following aspects of our service:
- 2. Evaluation of support and care requirements.
- 3. Identification and discussion of potential areas of risk.
- 4. Exploring the individual's personal preferences and priorities.
- 5. Presentation of the services we can provide.
- 6. Deliberation on the proposed care plan to be delivered by our service.

If the applicant is satisfied with the placement and funding has been secured, we will collaborate on a transition plan to ensure a smooth integration into our service.

ADMISSION TO THE SERVICE

Following the completion of the assessment process, we extend an invitation to the applicant to visit our residence. This visit serves as a valuable opportunity for them to personally acquaint themselves with our accommodations, interact with our dedicated staff, and engage with other Service Users. It's an ideal moment for any queries or concerns to be addressed and clarified.

To ensure that the transition is as seamless and comfortable as possible, we also

offer the option of a trial period before the applicant officially moves in. This trial phase allows individuals to experience life in our community, fostering a sense of familiarity and assurance. If the trial period is satisfactory for both the applicant and our team, we will collaboratively establish and confirm a move-in date that aligns with everyone's needs and preferences. We are committed to making this significant transition a smooth and positive experience for all parties involved.

Empowering Independence through Tailored Support

Our commitment revolves around the principle of person-centered care. We understand that fostering independence is not a one-size-fits-all approach, which is why we carefully plan and utilise individualised Care plans to guide our support.

Our dedicated staff team serve as mentors and facilitators, working closely with Service Users to nurture their self-confidence and aspirations for greater independence. Our overarching goal is to enable them to seamlessly integrate into the local community while maintaining a safe and secure environment.

Here are some of the ways in which we provide invaluable support:

- 1. **Tenancy Understanding:** We assist our Service Users in comprehending the intricacies of their tenancy agreements, ensuring they are well-informed and comfortable with their living arrangements.
- 2. **Financial Guidance:** Our team offers guidance on budgeting, bill payments, and the process of claiming benefits, empowering individuals to manage their finances effectively.
- 3. **Nutritional Well-being**: We promote healthy meal planning, help with grocery shopping, and provide cooking assistance, ensuring that our Service Users maintain a balanced diet that aligns with their dietary preferences and requirements.
- 4. **Domestic Upkeep:** We offer support in maintaining the cleanliness and organisation of their tenancy, creating a conducive living environment.
- 5. **Safety and Security:** Ensuring the safety and security of the property is a top priority. We educate Service Users on the importance of security measures and assist in their implementation.
- 6. **Employment and Volunteering:** We actively encourage and facilitate opportunities for employment or voluntary work, empowering individuals to engage meaningfully within their community.
- 7. **Education and Leisure:** Service Users are guided towards educational pursuits and leisure activities that align with their interests and goals.
- 8. **Healthcare Access:** We assist in registering Service Users with a GP and dentist of their choice, maintaining essential links with healthcare services to support their overall well-being.
- 9. **Medication Management:** For those requiring prescribed medication, we provide valuable assistance in managing their medications effectively and responsibly.

10. Responsive Care: We remain vigilant and adaptable to our Service Users'

changing needs, collaborating with other relevant agencies involved in their care to ensure a holistic and seamless support system.

11. **Community Integration:** We actively nurture and expand community links and relationships, creating a supportive network that enriches the lives of our Service Users.

Our approach to support is centered on a respect for individuality, ensuring that every Service User's unique needs and aspirations are not only recognised but also facilitated. Through this comprehensive and person-centered support, we aim to empower individuals to lead fulfilling and independent lives while being an integral part of their local community.

Creating a Safe and Welcoming Environment

Our commitment to providing a nurturing and comfortable living environment for our Service Users is at the heart of our service. We recognise the importance of maintaining our properties and adjacent gardens to the highest standards, ensuring they are conducive to the well-being of our residents.

Tailored Accommodations:

At Care Assurance Limited, there area total of three services currently operating with a total of 25 beds across the group. Below details each of the services layouts:

Lavender Cottage and Cherry House:

These two services offer the unique feature of en-suite bedrooms for each Service User, complete with toilet, basin, and shower facilities. Additionally, communal spaces such as lounges, kitchens, and bathrooms are thoughtfully designed to foster social interactions and a sense of community.

The Ridgeway:

This service comprises 12 studio-flats, with 10 of them dedicated to operational beds. Two studio flats are utilised as office spaces on-site. The Ridgeway is designed as a 24-hour service with staff readily available to support Service Users in their care and well-being. This particular service caters to adults who exhibit a higher level of independence.

Personalisation and Responsibility:

We encourage Service Users to personalise their individual rooms, allowing them to create a comfortable and welcoming personal space that truly feels like home. Taking responsibility for one's living space is an integral part of our ethos. With support from our staff, Service Users are empowered to maintain the cleanliness and orderliness of their rooms.

Hygiene and Safety:

To maintain a hygienic and pleasant environment, we have established protocols for

periodic cleaning and sanitisation of communal areas. This proactive approach ensures that our shared spaces remain inviting, clean, and tidy.

Fire Safety and Emergency Preparedness:

Fire safety is of paramount importance. Our staff receive comprehensive training in fire safety protocols, and this information is communicated to Service Users during their induction and upon moving into our facilities. Regular fire drills are conducted to familiarise everyone with the procedures.

Each Service User is provided with a Personal Emergency Evacuation Plan (PEEP), detailing specific procedures tailored to their needs. This proactive approach ensures that everyone is well-prepared in case of emergencies, further enhancing their safety and peace of mind.

Our commitment to maintaining a safe, clean, and welcoming environment reflects our dedication to the well-being and comfort of our Service Users. By adhering to the highest standards of hygiene, safety, and personalisation, we aim to create a place where residents can thrive and truly feel at home.

Fostering Relationships and Fulfilling Aspirations

At our supported living service, we recognise the significance of family, friends, and advocates in the lives of our Service Users. We are committed to not only maintaining but also nurturing these vital connections to ensure the well-being and happiness of those we support.

Empowering Service User Choice:

All Service Users are actively encouraged to continue and strengthen their relationships with their family, friends, and advocates. We firmly believe that maintaining these connections can greatly enhance the quality of life and overall happiness of our residents.

We respect the autonomy of our Service Users, and their choices regarding representation from a family member, friend, or professional are honoured and supported.

Inclusive Involvement:

Family members, friends, and advocates are warmly invited to participate in care plan reviews and meet with our Registered Manager. This involvement allows them to actively contribute to the well-being and care of their loved ones and ensures that their perspectives are considered in the planning and provision of services.

Empowering Fulfilment:

Our primary objective is to empower each Service User to realise their aspirations and abilities in all facets of life. To achieve this, we are committed to:

- Facilitating access to a wide range of leisure, recreational, social, and employment opportunities, tailored to individual interests and preferences.
- Respecting and responding to the personal, intellectual, artistic, and spiritual values and practices of each Service User. This inclusive approach ensures that

every individual's unique identity is honoured and supported.

- Encouraging and assisting Service Users in maintaining and expanding their social circles, including offering support for personal and sexual relationships if requested.
- Supporting Service Users of all religious beliefs, practices, and cultural backgrounds. For those seeking spiritual guidance or belonging, we work in collaboration with local places of worship to facilitate access and provide transportation as needed. These needs are thoughtfully addressed during the assessment process and before admission to ensure seamless integration and support.

Our commitment to fostering meaningful relationships and nurturing personal aspirations is at the core of our mission. By actively involving family, friends, and advocates and promoting opportunities for fulfilment, we aim to create a supportive and inclusive environment where every Service User can thrive and lead a fulfilling life.

Domiciliary Care registered for Personal Care

Separate to the Supported Living service, Care Assurance Limited are also registered and regulated to provide Domiciliary care services to individuals in their own homes. This consists of supporting an individuals in a community setting, ensuring that they receive the necessary care and support while residing in private rented accommodations not managed under supported living.

Smooth Transition and Personalised Care:

These services are particularly relevant for individuals who have transitioned out of a supported living arrangement and now require regular visits for "personal care" services. Our team is well-equipped and regulated to deliver the highest standard of care in these circumstances.

Flexible Care Options:

It's important to note that our Domiciliary care services can be provided independently of our supported living services. If you or your loved one needs personalised care at home, this can be discussed with the Registered Manager where they can provide you with additional information and address any specific queries you may have. Your comfort and well-being are our top priorities, and we are committed to offering flexible and tailored care solutions to meet your unique needs.

Box will expand if completed using a computer

Health and Social Care Act 2008

Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

The information below is for location no.:	1	of a total of:	3	locations
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Name of location	Cherry House
Address	26, AMBLESIDE CRESCENT
	ENFIELD
	MIDDLSEX
Postcode	EN3 7LZ
Telephone	020 3911 9991
Email	CherryHouse@careassurance.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Cherry House is a 6-bed unit providing supported living services to adults aged 18 and above. The property is located adjacent to Durant's Park, Enfield and has excellent public transport links and local amenities such as cafes, shops, pubs, GP Surgery, Dentist, opticians. The property is located within walking distance to Enfield College, leisure, and recreational centres. Cherry House is a 24-hour service with staff on site to support service users for their care and welfare.

No of approved places / overnight beds (not NHS)

6

CQC service user bands									
The people that will use this location ('The whole population' means everyone).									
Adults aged 18-65	\boxtimes	Adults aged 65+	Adults aged 65+						
Mental health	\boxtimes	Sensory impairment			\boxtimes				
Physical disability	\boxtimes	People detained under the Mental Health Act							
Dementia		People who misuse drugs or alcohol							
People with an eating disorder		Learning difficulties of	r autis	stic disorder	\boxtimes				
Children aged 0 – 3 years		Children aged 4-12 Children aged 13-18							
The whole population		Other (please specify below)							

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	\boxtimes
Supported living service (SLS)	\boxtimes
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		
Registered Manager(s) for this regulated activity: Bright Okyere		
Accommodation for persons who require nursing or personal care		Γ
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:	<u>.</u>	
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:	<u>.</u>	
Treatment of disease, disorder or injury		
Registered Manager(s) for this regulated activity:		-
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:		
Surgical procedures		
Registered Manager(s) for this regulated activity:		<u> </u>
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity:		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

The information below is for location no.:	2	of a total of:	3	Locations
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Name of location	Lavender Cottage
Address	15 Lavender Hill
	ENFIELD
	MIDDLSEX
Postcode	EN2 0RD
Telephone	020 8367 0760
Email	Lavender@careassurance.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Lavender Cottage is a 7-bed unit, located off Lavender Hill, Enfield. At Lavender Cottage, we provide Supported living services to adults aged 18 and above. The property is situated in a location which provides access to local transport and local amenities. Lavender Cottage is a 24-hour service with staff on site to support service users for their care and welfare. Lavender Cottage is only a walking distance of Chase Farm Hospital.

No of approved places / overnight beds (not NHS)

7

CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	\boxtimes	Adults aged 65+				
Mental health	\boxtimes	Sensory impairment				
Physical disability	\boxtimes	People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol				
People with an eating disorder		Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12 Children aged 13-18				
The whole population		Other (please specify below)				

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	\boxtimes
Supported living service (SLS)	\square
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location	
Personal care	Γ
Registered Manager(s) for this regulated activity: Bright Okyere	
Accommodation for persons who require nursing or personal care	
Registered Manager(s) for this regulated activity:	
Accommodation for persons who require treatment for substance abuse	
Registered Manager(s) for this regulated activity:	
Accommodation and nursing or personal care in the further education sector	
Registered Manager(s) for this regulated activity:	
Treatment of disease, disorder or injury	
Registered Manager(s) for this regulated activity:	
Assessment or medical treatment for persons detained under the Mental Health Act	
Registered Manager(s) for this regulated activity:	
Surgical procedures	
Registered Manager(s) for this regulated activity:	
Diagnostic and screening procedures	
Registered Manager(s) for this regulated activity:	
Management of supply of blood and blood derived products etc	
Registered Manager(s) for this regulated activity:	
Transport services, triage and medical advice provided remotely	
Registered Manager(s) for this regulated activity:	
Maternity and midwifery services	
Registered Manager(s) for this regulated activity:	
Termination of pregnancies	
Registered Manager(s) for this regulated activity:	
Services in slimming clinics	
Registered Manager(s) for this regulated activity:	
Nursing care	
Registered Manager(s) for this regulated activity:	
Family planning service	
Registered Manager(s) for this regulated activity:	

Fill in a separate part 3 for each location

The information below is for location no.:	3	of a total of:	3	Locations	
					i

Name of location	Ridgeway House
Address	82 The Ridgeway
	ENFIELD
	MIDDLSEX
Postcode	EN2 8JQ
Telephone	020 3911 9991
Email	info@careassurance.co.uk

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

The Ridgeway service comprises of 12 self-contained studio-flats, with 10 operational beds available at the moment. Currently 2 studio flats are used as office spaces on site. The Ridgeway is a 24-hour service with staff on site to support service users for their care and welfare. This service is currently used as a transitional service for adults who are able to live more independent to continue to develop skills to enable them to live as independent as possible. The property is situated close to local amenities, transport links, and local services. The Ridgeway is almost opposite to Chase Farm Hospital.

No of approved places / overnight beds (not NHS)

12

CQC service user bands							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65	\boxtimes	Adults aged 65+			\boxtimes		
Mental health	\boxtimes	Sensory impairment	Sensory impairment				
Physical disability	\boxtimes	People detained unde	People detained under the Mental Health Act				
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties of	Learning difficulties or autistic disorder				
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18			
The whole population		Other (please specify below)					

The CQC service type(s) provided at this location	
Acute services (ACS)	
Prison healthcare services (PHS)	
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	
Hospice services (HPS)	
Rehabilitation services (RHS)	
Long-term conditions services (LTC)	
Residential substance misuse treatment and/or rehabilitation service (RSM)	
Hyperbaric chamber (HBC)	
Community healthcare service (CHC)	
Community-based services for people with mental health needs (MHC)	
Community-based services for people with a learning disability (LDC)	
Community-based services for people who misuse substances (SMC)	
Urgent care services (UCS)	
Doctors consultation service (DCS)	
Doctors treatment service (DTS)	
Mobile doctor service (MBS)	
Dental service (DEN)	
Diagnostic and or screening service (DSS)	
Care home service without nursing (CHS)	
Care home service with nursing (CHN)	
Specialist college service (SPC)	
Domiciliary care service (DCC)	\square
Supported living service (SLS)	
Shared Lives (SHL)	
Extra Care housing services (EXC)	
Ambulance service (AMB)	
Remote clinical advice service (RCA)	
Blood and Transplant service (BTS)	

Regulated activity(ies) carried on at this location		
Personal care		Τ
Registered Manager(s) for this regulated activity: Bright Okyere		
Accommodation for persons who require nursing or personal care		
Registered Manager(s) for this regulated activity:		_
Accommodation for persons who require treatment for substance abuse		
Registered Manager(s) for this regulated activity:	<u>.</u>	-
Accommodation and nursing or personal care in the further education sector		
Registered Manager(s) for this regulated activity:	<u>.</u>	-
Treatment of disease, disorder or injury		
Registered Manager(s) for this regulated activity:	<u>.</u>	-
Assessment or medical treatment for persons detained under the Mental Health Act		
Registered Manager(s) for this regulated activity:	<u>.</u>	-
Surgical procedures		
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures		
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc		
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely		
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services		
Registered Manager(s) for this regulated activity:		
Termination of pregnancies		
Registered Manager(s) for this regulated activity:		
Services in slimming clinics		
Registered Manager(s) for this regulated activity:		
Nursing care		
Registered Manager(s) for this regulated activity:		
Family planning service		
Registered Manager(s) for this regulated activity:		

Health and Social Care Act 2008

Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document Statement of purpose: Guidance for providers

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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1. Manager's full name	Bright Okyere
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2. Manager's contact details				
Business address	Care Assurance Limited 82 The Ridgeway			
Town/city	Enfield			
County Middlesex				
Post code	EN2 8JQ			
Business telephone 020 3911 9991				
Manager's email address ¹				
manager@careassurance.co.uk				

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above(Please see part 3 of this statement of purpose for full details of the location(s))			
Name(s) of location(s) (list) Percentag spent at this			
	30%		
Cherry House			
26, Ambleside Crescent			
Enfield			
Middlesex			
EN3 7LZ			
Lavender Cottage	30%		
15, Lavender Hill			
Enfield			
EN2 0RD			
The Ridgeway	40%		
82 The Ridgeway			
Enfield			
Middlesex			
EN2 8JQ			

4. Regulated activity(ies) managed by this manager					
Personal care					
Accommodation for persons who require nursing or personal care					
Accommodation for persons who require treatment for substance abuse					
Accommodation and nursing or personal care in the further education sector					
Treatment of disease, disorder or injury					
Assessment or medical treatment for persons detained under the Mental Health Act					
Surgical procedures					
Diagnostic and screening procedures					
Management of supply of blood and blood derived products etc					
Transport services, triage and medical advice provided remotely					
Maternity and midwifery services					
Termination of pregnancies					
Services in slimming clinics					
Nursing care					
Family planning service					

5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.